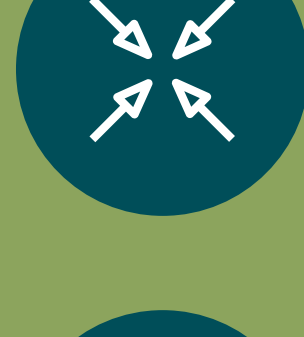


PROVIDE A PATIENT-CENTRIC APPROACH TO SITE VISITS WITH FIRMA CLINICAL REMOTE VISIT SERVICES (RVS)



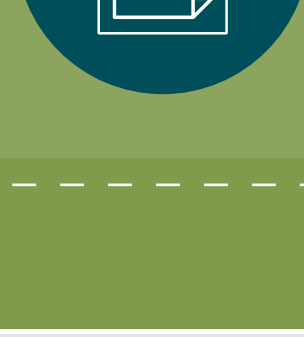
Incorporating home health visits is a valuable, patient-centric approach that can benefit your trials.



Minimize site and patient burden



Enhance recruitment, engagement and retention of the *right* patients

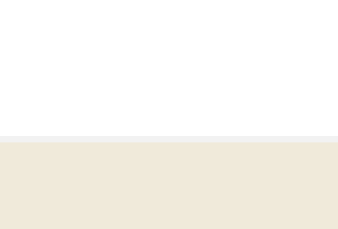


Maximize protocol compliance throughout the entire clinical trial process

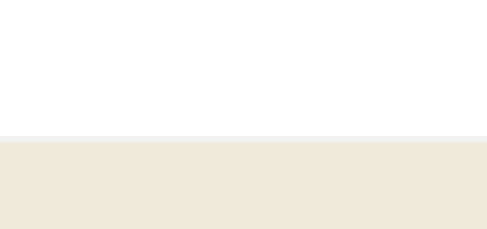
See how Firma's RVS approach minimizes burden, improves retention, and maximizes protocol compliance.

EARLY ENGAGEMENT WITH SITES

Increase the number of sites that deploy RVS through early communication and engagement.



Educate sites about home health services to increase understanding



Use feasibility questionnaires to determine a site's prior experience with home health services

STUDY SET-UP AND TRAINING

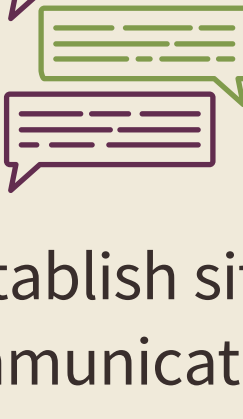
Save time and deployment costs by incorporating RVS strategy early and by using informed consent forms (ICFs).

1



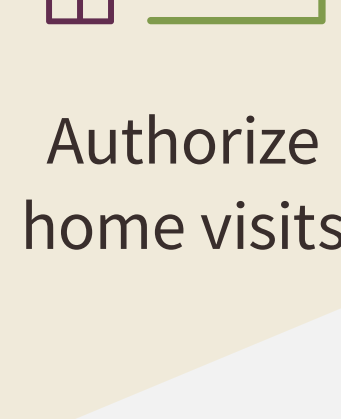
Create study documentation

2



Establish site communication

3



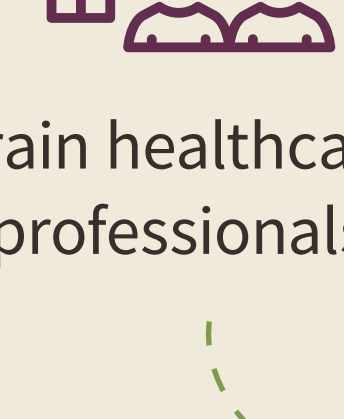
Authorize home visits

4



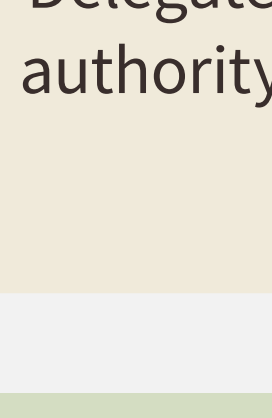
Identify qualified professionals

5



Train healthcare professionals

6



Delegate authority

- ✓ Eliminate extensive document revisions
- ✓ Fewer document submissions
- ✓ Save time
- ✓ Reduce study start-up and deployment costs

PRE-VISIT ACTIVITIES

Pre-visit activities vary depending on the study and protocol requirements. Finding the best fit for each study is a key advantage of Firma RVS and is important for successful home visits.

1



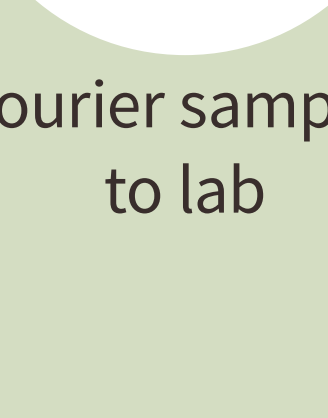
Coordinate site visits

2



Pre-order and ship IP

3



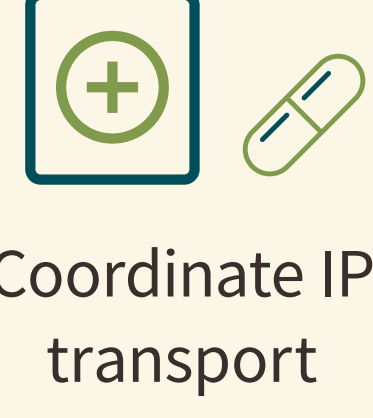
Courier samples to lab

For example, nurses always schedule patient visits; however, IP pick-up and delivery only occur when requested. A specialty courier can be scheduled to pick-up blood sample or the nurse can ship them.

IN-HOME ACTIVITIES

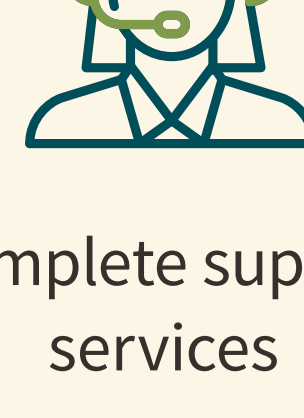
Consistent communication between the nurse, Firma project team, and site ensures all team members have information needed to address administrative needs, resolve logistical concerns, and make other critical decisions.

1



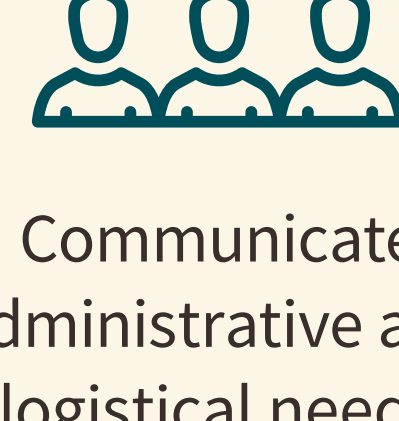
Coordinate IP transport

2



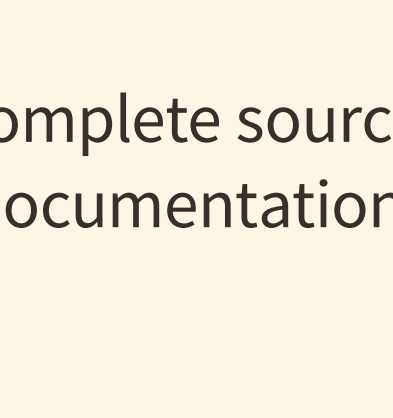
Complete support services

3



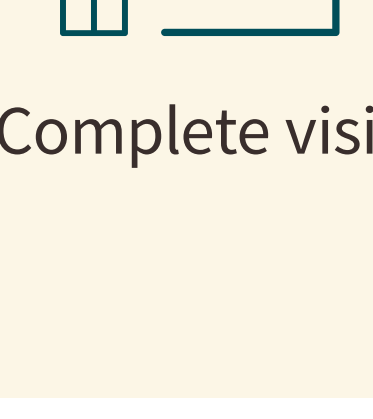
Communicate administrative and logistical needs

4



Complete source documentation

5

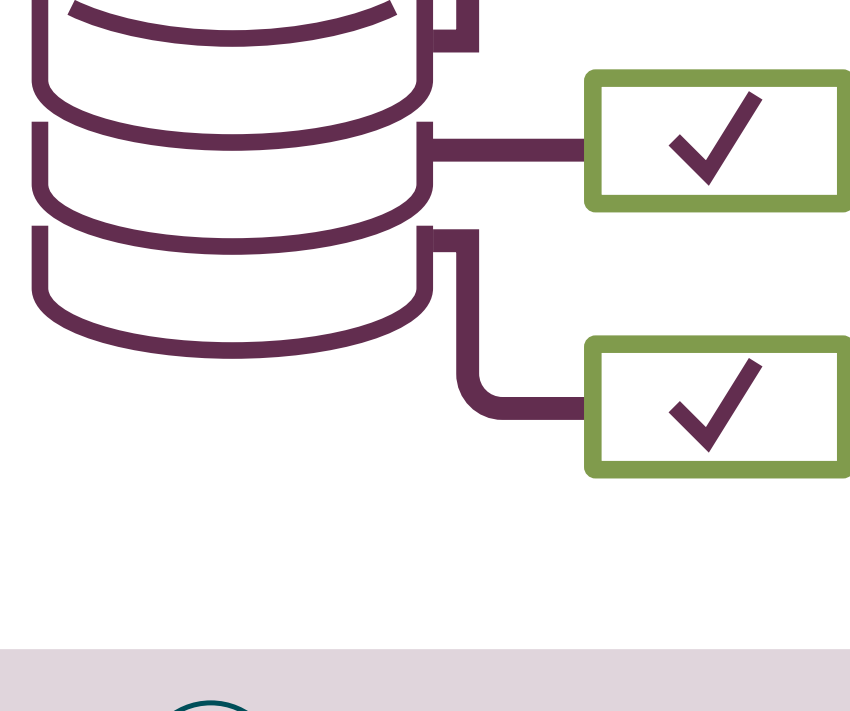


Complete visit

- ✓ Real-time insight into AEs, SAEs, changes in medication, and new signs or symptoms
- ✓ Address administrative needs
- ✓ Resolve logistical concerns
- ✓ Make critical decisions

POST-VISIT ACTIVITIES

Ongoing risk management and transparent communication about patient status and progress ensure sites obtain accurate and complete source documentation in a timely manner.



QUALITY-CHECK SOURCE DOCUMENTATION



ONGOING COLLABORATION

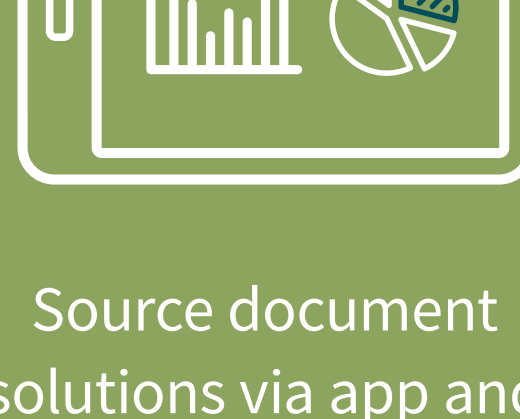
A TECHNOLOGY-DRIVEN PROCESS

Provide sponsor, CRO, and site visibility; produce higher-quality data; achieve greater oversight; and generate more efficient timelines and budget through the RVS-supporting technologies.

TECHNOLOGIES



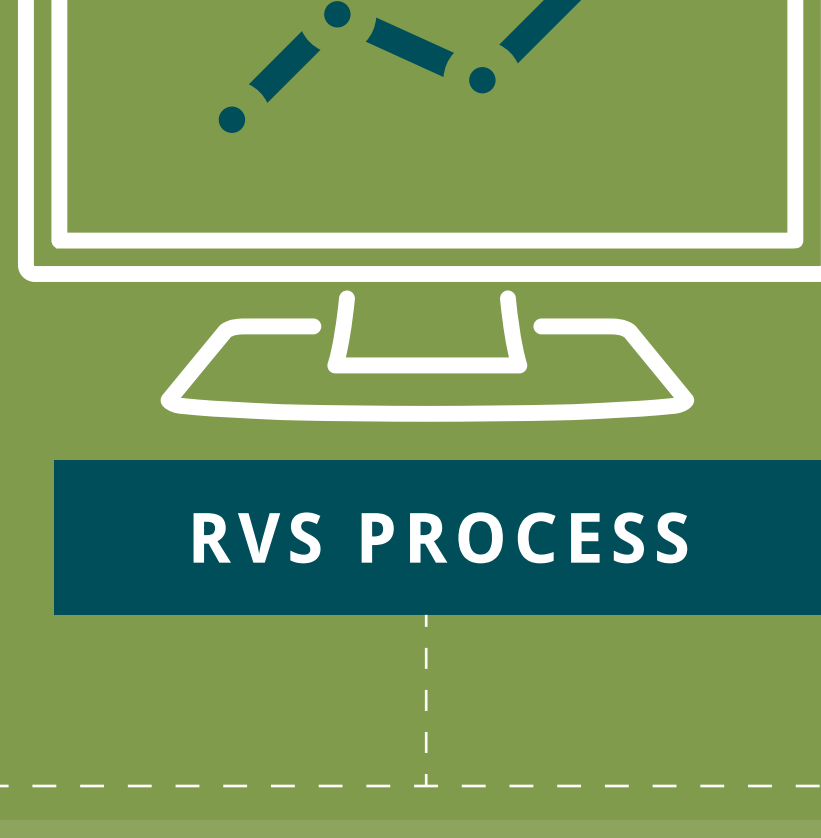
Remote Visit Management System (RVMS)



Source document solutions via app and tablet



Online eLearning technology with built-in tracking

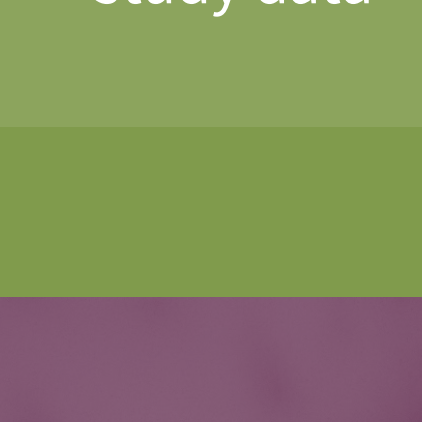


RVS PROCESS

RESULTS



Sponsor, CRO, and site visibility



Higher-quality study data



Greater oversight

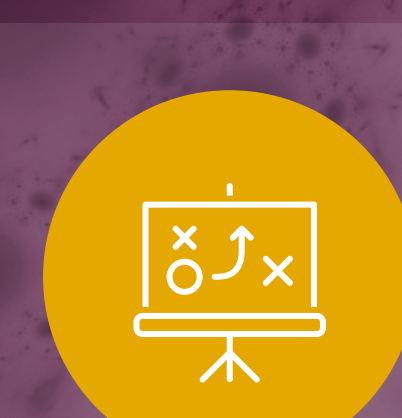


Timeline and budget efficiencies

WHY FIRMA RVS?



Build trust in reported data with transparency throughout process



Minimize risk and save time with real-time reporting and data insight



Increase patient centricity and retention with focus on patient comfort and safety



Free sites to recruit, enroll, and retain the right patients with Firma's logistical coordination

REMOTE VISIT SERVICES

Minimize burden, improve retention, and maximize protocol compliance with our patient-centric approach to site visits. Schedule a call with our RVS team today; email us at info@firmaclinical.com or visit firmaclinical.com.