

Home Health Visits

Enhance your trial. Improve their experience.

99%

EXECUTION RATE
WITHIN PROTOCOL
TIME FRAME

15,000+

IN-HOME PATIENT
VISITS COMPLETED
SINCE 2015

2,000+

HEALTHCARE
PROVIDERS IN
DATABASE

45+

COUNTRIES
COVERED BY OUR
SERVICE

Reduce the patient burden and improve recruitment, engagement, and retention with home health visits.

Bringing protocol visits to your patients—whether at home or another convenient, non-traditional location—makes it easier for them to participate in your clinical trial. Firma's home health visits help speed recruitment and increase retention for just about any clinical trial, not just elderly, pediatric caregiver-intense, and orphan-disease or rare-disease populations.

GLOBAL NETWORK OF HIGHLY SKILLED CLINICIANS

Our network of licensed, highly skilled, and clinical trial experienced clinical service providers is trained on your protocol and study requirements, with their training documented in our electronic Learning Management System (eLMS). Firma staff can conduct protocol-specified activities such as:



Biological Sample
Collection



Blood Draws



Vital Signs



Changes in Health
and Medication
Assessments



Study Drug
Administration



EKG
Administration



Questionnaires



Patient and
Caregiver Training



Chaperon
Services

AND
MORE

“Our trials are quite complex and we have relied heavily on Firma to draw patient labs and ship them overnight to us at study lab sites. Several patients are international, so it is not a small accomplishment to get the labs to us overnight and in time for appropriate safety and efficacy monitoring. We simply could not carry out our studies without the remarkable dedication and professionalism of Firma.”

— Principal Investigator, large academic medical center

DRIVEN BY TRANSPARENCY AND COMMUNICATION

Firma believes in full transparency. We start your study off right by determining the reporting you and your sites require, including the targeted KPIs that will best measure ongoing performance.

When assigned, the staff members' CVs, licensure, and training certifications are sent to the PI/site for review and approval prior to the conduct of any patient visit. This sets us apart from many organizations and results in a much more successful engagement with study sites and principal investigators.

Weekly status updates through a custom portal ensure you always know the status of the in-home visits throughout the trial, enabling you to track patient engagement and achieve operational efficiency.

CUSTOM STRATEGIES = SEAMLESS TRIAL INTEGRATION

Enhance your patient-centric approach in clinical trials with our flexible and creative solutions that increase high-quality recruitment, support, and retention through:

- Real-time status updates and KPIs for clients
- 24-hour turnaround on document QC through electronic source document implementation
- Technology investment to support efficient and high-quality conduct, including eLMS, RVMS, electronic source visit document collection, and DocuSign
- Quality global expansion through our ISO 9001:2015 certification
- Privacy shield self-certified
- Corporate alignment to the EU General Data Protection Regulation (GDPR)