VIRTUAL

Home Trial Visits

Enhance your trial. Improve their experience.

Improve the efficiency and patient centricity of your trials, supporting enhanced data collection, patient recruitment, and patient retention. We provide the option for your study subjects to complete selected study visits at locations convenient and comfortable for them, increasing their potential participation in your trial regardless of study duration, frequency of visits, disease state, or distance to the study site.

Learn how three clients relied on Firma home trial visits to ensure safety monitoring, meet study endpoints, and complete studies before or within timelines.

ENSURE EXPERT SAFETY MONITORING AND ACHIEVE CORPORATE GOAL WITH RAPID DEPLOYMENT OF PATIENT SUPPORT

Client: Mid-sized pharma company

Project Focus: Rapid support needed to facilitate first patient in (FPI) corporate goal

Request: With only two weeks' notice, Firma was requested to execute home trial services to accommodate appropriate safety monitoring and assist in achieving the client's FPI corporate goal.

Approach: Firma assigned dedicated study start-up experts who built a customized operational plan assessing potential risks and proposing risk mitigation strategies to ensure patient safety and trial timelines. By working closely with the sponsor for expedited document turnaround, the study start-up team finalized all plans, processes, and training by the required go-live date.

Results: The client successfully enrolled their first patient into the study on time, and Firma provided appropriate required safety monitoring for this patient and the client's trial.

VIRTUAL

SUCCESSFULLY MANAGE GLOBAL HOME TRIAL SERVICES WITH HIGH-QUALITY DELIVERABLES

Client: Mid-sized pharma company

Project Focus: Quality control (QC) in training and trial oversight

Request: The client had a previous poor experience with another home trial service provider (HTP) resulting in a high number of data clarification forms (DCFs) and data quality issues.

Approach: Firma outlined team and trial expectations in the training manual. Additionally, per our quality processes, the team performed QC of all source documents to confirm completeness and accuracy following the visit and prior to submission to the study site. DCFs and queries were tracked in our proprietary home trial management system (HTMS) to ensure quality remained high throughout the trial.

Results: By providing proper training, documentation, and oversight during the trial, our team maintained a DCF rate of less than 3% throughout the duration of the trial resulting in high-quality data and highly-satisfied sites and client.

RESCUE STUDY—IMPROVE TRIAL/PATIENT MANAGEMENT AND TRANSPARENCY THROUGH ENHANCED TECHNOLOGY AND COMMUNICATION

Client: Mid-sized pharma company

Project Focus: Rescue trial containing home trial services (HTS)

Request: Firma was engaged to rescue a study where the previous vendor had not provided timely updates or transparency to sites or the client on the status/outcome of patient home trial visits.

Approach: During the rescue study start-up period, the team discussed and solidified the required reporting needed for the client and the sites. Firma then utilized our proprietary HTMS to take inventory of existing visits needed, and provided weekly reports to the client as well as targeted KPIs to measure ongoing performance.

Results: By providing weekly status reports and increasing transparency to the sites and sponsor, the client improved management of patient enrollment and safety parameters, resulting in better site and patient engagement and higher trial operational efficiency.

FIRMA MEDICAL WRITING SERVICES

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